

# GARDEN GUARDIANS



## Our approach to helping older and vulnerable residents with gardens

All residents who have a private garden are responsible for keeping it in a good condition. We know that this can sometimes be difficult for older or vulnerable residents, so we work in partnership with the Octavia Foundation and Age UK Kensington & Chelsea to offer these residents practical help with garden maintenance tasks. The Garden Guardians service is available free of charge to residents who are over the age of 55 or who are vulnerable because they have particular support needs and live in the Royal Borough of Kensington and Chelsea or immediate borders.

## What we mean by Garden Guardians

The Garden Guardians service is provided by volunteers who can help residents with:

- clearing overgrown gardens
- improving garden security
- mowing lawns
- weeding and pruning (but not tree works)
- tips on low-maintenance gardening
- advice about tool adaptations.

## What you can expect from our service

Your neighbourhood officer or support worker can make a referral to the Garden Guardians service. The Garden Guardians team will contact you to confirm they have received your referral and will make a visit to your home to assess the work and make a start on the tasks. Because the service is run by volunteers, it may be a while before they are able to visit you.



## Making sure we are succeeding

After a Garden Guardian volunteer has visited you, someone from the Octavia Foundation may contact you to ask for your feedback on the service. We use the feedback we receive to help improve the Garden Guardians service.

## How to contact us about Garden Guardians

For more information or to request the help of the Garden Guardians please visit our website [octaviahousing.org.uk](http://octaviahousing.org.uk) or contact your neighbourhood officer on the number below

Please contact us if you need any part of this information in Braille, on audio tape or explained in a different language.

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